



# IWS Appliances Specifications



The IWS Appliance is a small computer with impressive multimedia interoperability power. Available in desktop, laptop or ruggedized laptop form factors, the IWS Appliance is self-contained, providing redundancy for Edge-centric deployments, or functioning as a stand-alone console.



IWS M500-100 Series  
Desktop | 2RU



P-IWS M500-170 Series  
Portable IWS



P-IWS M500-150 Series  
Ruggedized Mobile IWS

✔ Size:	2.5" x 7.8" x 13"	1.1" x 14.8" x 10" with 15.6" screen	11.5" x 11.9" x 2.9" with 13.1" screen
✔ Weight:	6.2 lbs	5.4 lbs	7.9 lbs
✔ Power:	110-240 VAC @ 50-60 Hz - 600 mA Typical 1.0A Max	Li-Ion battery pack with 48Whr capacity and up to 9 hours of run time depending on configuration and usage. AC 100V-240V 50/60Hz, auto sensing/switching worldwide power supply	Li-Ion battery pack (10.65V, typical 8550mAh, min. 8100mAh) with up to 18 hours of run time depending on configuration and usage. AC 100V-240V 50/60Hz, auto sensing/switching worldwide power supply
✔ Operating Environment:	0° to 50°C	5° to 35°C	-30° to +60° C
✔ Processor Model/Speed:	Intel i5 4570TE, 2.7GHz	Intel Core i5 6200U, 2.3 GHz	Intel Core i3-3110M, 2.4 GHz
✔ Memory Type/Speed:	DDR3 1600 SO-DIMM 4 GB	DDR3 4 GB 1600MHz	DDR3L 1600MHz 4GB
✔ Drive Type and Size:	SSD 128	Hard Drive 500 GB	Hard Drive 500 GB
✔ Operating System:	SELinux	SELinux	SELinux
✔ Warranty:	1 Year Parts and Labor		

## IWS Application



The IWS Application is a thick client download for Windows that does not require access to Mutualink-hosted servers. It runs as a native application on a customer's Windows device.  
Operating Systems Supported: Windows 10 and above.



# EDGE IWS Specifications



Choose Edge IWS for maximum flexibility for a mobile workforce, as well as when you want to conserve dispatcher desk space.

Edge IWS runs on Windows and Mac desktops and laptops, as well as Apple and Android smartphones and some tablets.



Edge IWS M960-900 Series | Thin Clients for Windows, Mac OS, iOS, Android

## Supported Devices / Operating Systems

- ✔ iPad Generation 3+ with iOS 8.0 or higher
  - ✔ iPad Pro
  - ✔ iPad Mini with IOS 8.0 or higher
  - ✔ iPhone 5 / 5C / 5S with iOS 8.0 or higher
  - ✔ iPhone 6 / 6 Plus / 6S / SE with iOS 8.0 or higher
  - ✔ iPhone 7 / 7 Plus with iOS 10.0 or higher
  - ✔ Android Phone / Tablets OS 4.4 and higher
  - ✔ Android OS 5.0 or higher
- To check if your Android device is supported, tap Play Store from your device.*
- ✔ Windows® 7, 8, 8.1, 10 (Windows RT not supported)
  - ✔ Mac OS x 10.6 and up

*OS X is a registered trademark of Apple, Inc. Android is a trademark of Google, Inc. iOS is a registered trademark of Cisco.*



## Edge IWS Web

IWS Web is a browser-based Mutualink interface optimized for simplified customer access and login. Browsers Supported: Chrome